

# FOYER MAILLARD

*Honoring Your Journey*

Autumn 2021

## What's Going On?

**Visiting.** We continue to follow Provincial Health Orders (PHO) and FHA directives in establishing our procedures for visiting.

**As of October 12, 2021** please note there are new procedures:

- Visitors who do not demonstrate that they are **either partially or fully** vaccinated will not be able to enter a facility (excluding children under 12 years or those with an approved medical exemption)
- Proof of vaccination (e.g. BC Vaccine Card or equivalent) is required prior to entering or passing through the facility at every visit
- **Partially** vaccinated visitors must:
  - Wear a medical mask for the duration of the visit, including while visiting in a resident's room

**Effective October 26, 2021: All Visitors must demonstrate they are fully vaccinated to enter a facility.**

**Visitor Procedures that have not changed:**

- Visitors are required to wear a mask at all times in common areas (additional PPE may be required depending on circumstance). FM will provide all necessary PPE.
- Visitors must submit to screening and a temperature check each and every time they visit.
- FM may cancel visits for the following reasons – visitors do not pass our screening; your loved one is unwell; a neighborhood or the home is on enhanced monitoring due to illness; or there is a facility outbreak.

**Staff Appreciation.** Thank you for your continued support and small kindnesses to our staff! We have a special gift for all staff planned for Christmas. If you are interested in donating specific to this please let us know by marking your donation to Staff Appreciation. Over the past few months we have enjoyed a pizza day, wedding themed fun and prizes and gift card giveaways.

**Staff Education.** Professional development is ongoing at FM. Education and training over the past several months has included: SBAR training, dementia care, emergency codes, responsive behaviors, WHIMS.



## FROM THE CARE DEPARTMENT

### INFLUENZA VACCINE/ COVID-19 BOOSTER

Both of these important vaccinations will be made available to all residents who have consented. If you are the substitute decision maker you will be receiving a phone call from the nurse in your neighborhood to confirm consent. If you have questions please feel free to reach out to our Director of Care: [sramkirit@foyermaillard.com](mailto:sramkirit@foyermaillard.com)

## NEW TO OUR TEAM

The Foyer Maillard welcomed a new member to our Leadership Team at the end of September; Assistant Director of Care; Zainab Diesta. Zainab comes to us with many years of experience and wisdom in care management. Zainab is an RN with supplementary education in risk management. Her role will be important to support the staff in day-to-day challenges as well as in preparation for accreditation.

## FACILITY NEWS

The manufacturer supplying our current phone system is no longer manufacturing the phones we use. We have been forced to replace our entire system as a result. As our Nurse Call system is coordinated with our phones, we will be upgrading the associated hardware for this at the same time. This is a significant but necessary budgetary expense. Logical Solutions has developed a thorough work plan to minimize disruption to residents, staff and families during the reconstruction of the phone/nurse call system. Your experience calling FM during the work should not be affected. Once the date has been confirmed to start this work, we will provide you with further information.

## LESSON LEARNED FROM HOUSEKEEPING

### Cleaning, Sanitizing, Disinfecting and Sterilizing: What's the Difference?

Here at Foyer Maillard we use “best practices” to ensure our home is safe for all residents, visitors and staff. Keeping bacteria and viruses at minimal levels is something we do continuously throughout the day; eg., **disinfecting** “high touch points” (phones, elevator buttons, door knobs, call bells, hand rails, chair arms and backs).

We look at our building with a shoulder to knee approach. If it is in the zone then we will clean and **disinfect** the surface. The first step is **cleaning**. All surfaces are wiped clean of visible dirt. After the surface is cleaned we follow up with a disinfectant. Our cleaning & disinfecting solutions and wipes that we use here are some of the best in the healthcare industry.

### So what is the difference between cleaning, sanitizing, disinfecting and sterilizing?

**Cleaning** – the removal of dirt, dust and germs from the surface.

**Sanitizing** – lowering the number of germs to a safe level. Some viruses do not respond to sanitization so using a disinfectant is preferred

**Disinfecting** – kills the bacteria and viruses identified on the label. Disinfection is an approach used to reduce the number of microorganisms to a level where their presence is so minimal that they can hardly cause damages to healthy individuals.

**Sterilizing** – kills all bacteria and viruses, used on medical instruments in hospital and dentist offices.

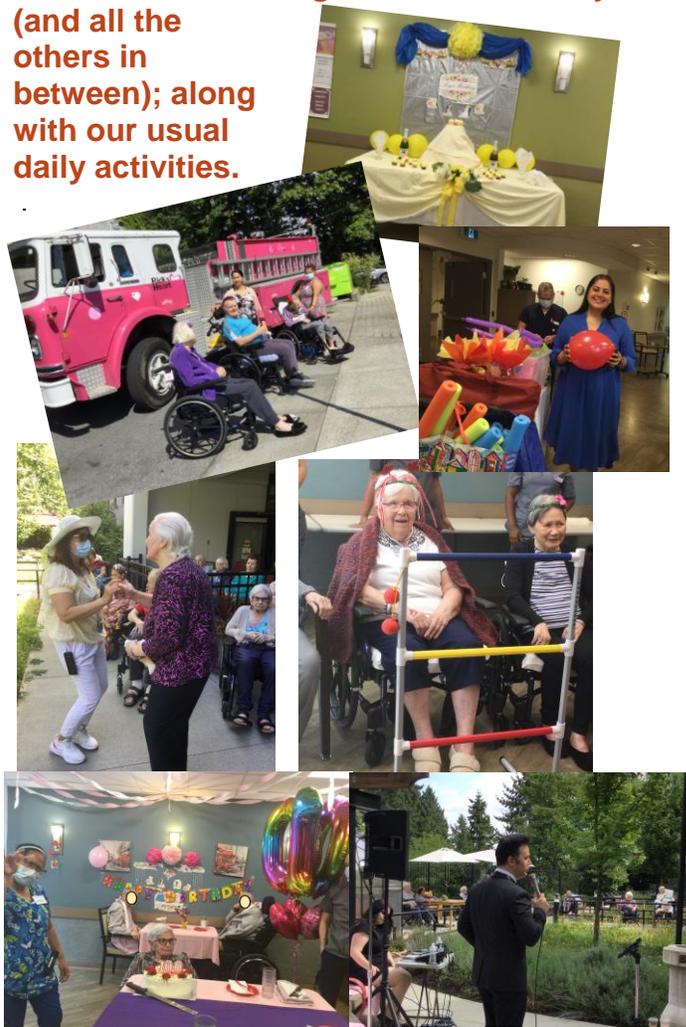
Can we just use disinfectant and not clean first? – No, the food/debris particles can leave a “biofilm” that cover the surface and the disinfectant will not kill the bacteria/viruses underneath.

Can we wipe dry the surface after disinfecting? No, all chemicals have a dwell time, which is the time it takes the active chemical to kill the bacteria/virus. This means that the surface must stay wet for the time indicated on the container. Some older products had a dwell time of 10 minutes, which is a long time for a wet surface, but newer products now only require one minute.

*Keep Safe,  
Stella Buttner  
Angel Food & Support Services Manager  
At Foyer Maillard.*

## RECREATION NEWS

We have had some fun days over the past few months – reminiscing about weddings; participating in the Olympics; enjoying garden concerts; a visit from the pink firetruck; celebrating two 100<sup>th</sup> birthdays (and all the others in between); along with our usual daily activities.



## REESTABLISHED 😊 FAMILY FORUM

Our family forum is intended as a collaborative event to identify issues of concern and to explore ideas that positively affect residents' lives. It is a space to connect with others who share your journey. We will be meeting on a bi-monthly basis with the option to join in person or virtually thru Zoom.

**Our next meeting will take place on Saturday, December 4 @ 10am.**

For more information please reach out to Jennifer at: [jholley@foyermaillard.com](mailto:jholley@foyermaillard.com)