

FOYER MAILLARD

Honoring Your Journey

Summer 2021

What's Going On?

Visiting. We continue to follow Provincial Health Orders (PHO) and FHA directives in establishing our procedures for visiting. As of July 19th more welcome changes for visiting were put into place.

What are the key changes to the social visitor policy for long-term care (LTC)?

- Family/social visits no longer need to be scheduled.
- Fully vaccinated visitors can remove their mask while visiting with their loved one in the resident's room or while in the garden

Visitor Procedures that have not changed:

- Visitors are required to wear a mask at all times in common areas (additional PPE may be required depending on circumstance). FM will provide all necessary PPE.
- Visitors must submit to screening and a temperature check each and every time they visit.
- FM may cancel visits for the following reasons – visitors do not pass our screening; your loved one is unwell; a neighborhood or the home is on enhanced monitoring due to illness; or there is a facility outbreak.

Staff Appreciation. Thank you for your continued support and small kindnesses to our staff. We seem to really love eating! We have enjoyed hot dog day, fried chicken day, Canada Day ice cream treats, and a staff meal ticket thank you.

Staff Education. Professional development is ongoing at FM with education and training over the past several months that included: Donning/Doffing PPE; Hand Hygiene; Covid Monitoring; Violence Prevention; Fire and Emergency Preparations; Hypodermoclysis in LTC; Revised Fall CPG Education.

Renovation Work. Long awaited floor repairs have been completed in 3C. Due to the settling of our building there were some cracks to fill and bumps to smooth out. Thank you to all of the staff and the residents who adapted their routines to accommodate the construction.

PAPLOC The PAPLOC Study, led by Fraser Health, started in response to long-term care homes identifying opportunities for quality improvement (QI) to address gaps in their COVID-19 pandemic preparedness. The best practices identified and lessons learned will inform strategies for pandemic response and QI in long-term care, which will be shared with other care homes across Fraser Health. Foyer Maillard is proud to be participating in the study.



Things are growing! In the garden and in the green house



FROM THE BUSINESS OFFICE

REMINDER FOR FAMILIES

Please take note that we do appreciate the thoughtful gesture to donate belongings from your loved one. Unfortunately Foyer Maillard cannot accept donations such as clothing, furniture, TV's, wheelchairs. Should you have any questions about donating personal belongings feel free to reach out to one of our FM Management Team members.

Check out the link below for Coquitlam's Guide to Donating Locally:

<https://www.coquitlam.ca/DocumentCenter/View/2717/Coquitlam-Guide-to-Donating-Locally>

Red Cross may also be happy to accept your equipment donation. For more information, please see the links below:

<https://www.redcross.ca/how-we-help/community-health-services-in-canada/health-equipment-loan-program/health-equipment-donations>

Accepted Equipment by Red Cross:

<https://www.redcross.ca/crc/documents/How-We-Help/Community-Health-Services-in-Canada/HELP-equipment-accepted.pdf>

Thank you for your collaboration. Be Safe!

NEWS FROM OUR DIETITIAN

Care conferences can be overwhelming, especially when it's your loved one's first conference. There can be a lot of medical jargon during the team's discussion with you and you may feel the need to write things down to google later. There will always be more questions than answers. With nutrition, I want family to be equipped to follow along our discussion.

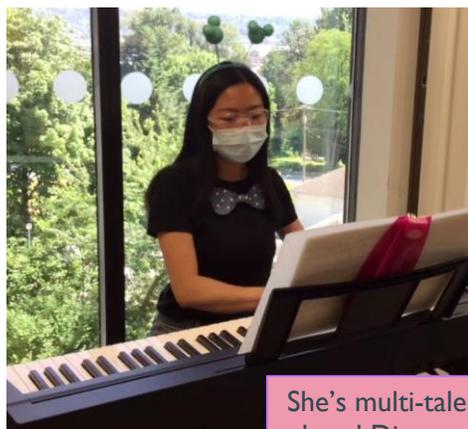
I would like to create a Dietitian Education Series for Families through short video clips to answer common questions you may have.

For new families: What are you the most curious about regarding supporting your loved one's nutrition? Wondering what the different diet textures mean?

For families that have been with us for a while: What are some things that you want more information about? Wondering what foods you should bring to support your mom or dad with diabetes?

I would love to hear your feedback! Send me an email with your feedback at dietitian@foyermaillard.com.

*In health,
Natalie Ma, Registered Dietitian*



She's multi-talented! Natalie played Disney songs for all 9 neighborhoods on Disney Day!

RECREATION NEWS

June Theme Day – Everything Disney



3rd flr Residents learned all about Philippine culture



May Theme Day – Cinco de Mayo



The Foyer Maillard has partnered with Care2Talk as part of a pilot project for virtual visits. **Care2Talk** is an iOS/Android App which uses a specially designed interface on a mobile or tablet device to create an easy-to-use video chat tool for those with cognitive decline, or other impairments, which may make alternatives difficult to navigate. This is an easily accessible platform for seniors and their loved ones.

If you are currently part of our virtual visit list we will be contacting you to navigate the switch with us to this new platform. Because we are part of the pilot project there will be no costs to our residents.

Please reach out to jholley@foyermaillard.com or ext. 105 if you would like more information.